NextGen Unit Representatives

December 15, 2014
Today’s Discussion

MiWorkspace Continuous Improvement

• Operations
• Academic Redesign
MiWorkspace Operations

Bob Jones
Initial Operational Focus

- Reports and Key Performance Indicators
- Ensure engineering support/structure for both project and operational activities
- Service Level Expectations - effective January 2015
- MiWorkspace Advisory Committee
- For suggestions & feedback - rjonesii@umich.edu
Academic Redesign

Monika Dressler, Steve Mattson, Bob Jones, Kevin Jones and Reid Paxton
End-User Computing Steering Group for the Academic Redesign

- Group goals
- Technical sessions and format
- Campus participation
- Recommendations
101 Total Recommendations

- Received 101 recommendations
  Delivered as Must Have and Nice To Have
- 79 to be delivered as a part of MiWorkspace
  - *59 are Complete
  - *8 are In Progress
  - *9 are Awaiting Use Cases
  - *3 are Maybe Added If Time Permits
  - 7 are Not In The Current MiWorkspace Scope
22 Outside of MiWorkspace

- 12 related to building a Classroom Support model
- 5 related to Bring Your Own Device
- 5 related to other ITS Projects outside MiWorkspace
Academic Redesign Documents

- Executive Summary
- List of Recommendations & Status
- List of Steering Committee Members & IT Experts
- EUC Steering Group Recommendations for the Academics & Research Environment
- Appendix 9: EUC Project Team Responses to Academics Redesign
- Overview of EUC Steering Group Recommendations & ITS Responses
Academic & Research Enhancements
Questions & Answers

- Monika Dressler - Director, Instructional Support Services (LSA)
- Steve Mattson - Associate Director, Technology & Infrastructure Services (CoE)
- Bob Jones - Assistant Director of End-User Engineering & Operations (ITS)
- Kevin Jones - End User Technology Lead
- Reid Paxton - End User Engineering Manager
2015 Meeting Topics

● January meeting is cancelled -
  Martin Luther King activities on campus
● What meeting topics would you like to see in 2015?
Thank you