NextGen Unit Representatives

November 17, 2014
Today’s discussion

- Implementation Schedule Update
- Pre-Discovery
  - Materials for Units to Date
  - Panel Discussion
Implementation Schedule Update

Terry Houser
### Updated Schedule

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<tr>
<th>MWWorkspace</th>
<th>Academic and Research Units</th>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February</th>
<th>March</th>
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<th>May</th>
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<th>October</th>
<th>November</th>
<th>December</th>
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<tbody>
<tr>
<td>Stamps School of Art &amp; Design</td>
<td>(63 Faculty, 36 Staff, 99)</td>
<td>Discovery and Implementation Planning</td>
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<td>Kinesiology</td>
<td>(49 Faculty, 68 Staff, 117)</td>
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<td>Social Work</td>
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<td>Ross Business School</td>
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<td>Music</td>
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<td>Taubman College</td>
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<td>School of Information</td>
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<td>SIE</td>
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<td>Ford School of Public Policy</td>
<td>(Align with LSA Units)</td>
<td>(94 Faculty, 29 Staff, 49)</td>
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<td>Nursing</td>
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<td>Engineering</td>
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<td>LSA Team(s)</td>
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<td>(1660 Faculty, 924 Staff, 2584)</td>
<td>Recurring Discovery, Planning, Implementation</td>
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<td>Dentistry</td>
<td>(527 Faculty, 344 Staff, 871)</td>
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<td>UMOR (Align some units with Engineering and some with LSA)</td>
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*Time frame confirmed*
Updated Schedule

- Units in progress:
  - Stamps, Kinesiology, Social Work, Public Health, Ross

- Units with confirmed dates:
  - Music, School of Information, School of Natural Resources, Ford

- Units still finalizing dates:
  - Taubman, LSI, Pharmacy, Nursing, Law, Engineering, LSA, Dentistry, University of Michigan Office of Research
Unit Meeting Themes

● Feedback
  ○ Financials
  ○ MiWorkspace research support
  ○ Classroom support
  ○ Faculty on refresh
  ○ Neighborhood structure
Pre-Discovery Process

Andrea Bolash
How Pre-Discovery was Created

- Ross requested that the MiWorkspace team learn more about how IT services are delivered in their unit in order to:
  - Ensure service would be a good fit before technical discovery and implementation activities began
  - Influence the service
  - Ensure a smooth implementation
  - Ensure that service was not degraded
Overview of Process

● Embed MiWorkspace Team member in Unit IT
  ○ Work alongside Unit IT
  ○ Participate in team meetings
  ○ Attend service calls

● Conduct Interviews
  ○ Document relevant business processes
  ○ Interview faculty and research groups

● Record observations

● Meet regularly with Unit IT and leadership
Core Pre-Discovery Deliverables

- Initial Discovery Questions
- Description of Current Services
- Use Case Portfolio
- Service Feature Comparison
- Gap Closure Recommendations
- Project Summary
Units that have Completed Pre-Discovery

- Ross School of Business
- Stamps School of Art & Design
- Kinesiology
- Chemical Engineering
- MiWorkspace Pre-Discovery Google Drive Folder
Pre-Discovery - Panel

- Ed Adams - Ross School of Business
- Pat Hodges - Stamps School of Art & Design
- Mahendra Kumar - Stamps School of Art & Design
- Brian Ralph - Kinesiology
- Ryan Schell - Kinesiology
- Andrea Bolash - ITS
- Mandie Chapman - ITS
December Meeting Topics

- Academics and Research Enhancements
- MiWorkspace Operations
Thank you