<table>
<thead>
<tr>
<th>Project Title</th>
<th>Project Manager</th>
<th>Project Owner</th>
<th>Project Status (High-Level monthly status summary)</th>
<th>Project Health</th>
</tr>
</thead>
</table>
| Shared Infrastructure: Box.Net | Dean June       | Bill Wrobleski| • The pilot phase of the Box.Net service was initiated as scheduled on October 3rd.  
• On October 4th, Laura Patterson announced that a two year agreement had been reached for extending Box.net services to all U-M faculty, students and staff beginning in 2012.  
• Currently there are over 100 registered pilot users.  
• A ramp up of additional users for a 2nd pilot phase is dependent on service issues resolution.  
• The project team is now focused on defining UMich service requirements in support of a production roll out.  
• A Box.net service roll out to the entire campus is anticipated for early 2012. |
| Shared Infrastructure: Network | Don Swain        | Andy Palms    | • The team continued to work on Analyze/Design Phase deliverables (requirements, service definition, and solutions blueprint architecture), which are on schedule.  
• Discussions have started with service management regarding the support processes for network services.  
• Discussions are underway to identify the organizational structure required to support the network service as part of the End User Services bundle.  
(This includes organization structure and additional support positions required.) |
| Shared Infrastructure: Collaboration | Dawn Brennan     | Bill Wrobleski| • The Google Agreement was signed on 10/25.  
• The project team met with pre-identified departments/units with restricted data requirement needs to discuss options for email/calendar.  
• A migration plan to address restricted data concerns was drafted.  
• Built and tested Exchange/Google and IMAP/Google migration tools.  
• Reviewed Single Sign-On, Email Routing, and Groups recommendations at 10/6 Technical Advisory Committee meeting.  
• Reviewed Password Syncing and Migration Assistant recommendations at 10/17 Technical Advisory Committee meeting.  
• Completed Solution Architecture Blueprint which details the technical architecture for the Google implementation.  
• Communications: Held Staff User Advisory Committee kick-off meeting on 10/13.  
• - Discussed communications plan and Google service center support plan with Staff User Advisory Committee on 10/24 and Faculty User Advisory Committee on 10/26.  
• - Provided a project update to the IT Council on 10/28.  
• - Sent out Google Agreement announcements to faculty, staff, and students including articles in the URecord and Michigan Daily.  
• Training: Developed site layout for Google migration website and began to develop content for website.  
• Support: Completed the Service Definition document which provides a high-level overview of the collaboration service and service center support requirements. |
| Shared Infrastructure: End User Computing | Dave Sterling | Tim Kelly     | • The prolonged process to indentify campus experts to fill open project roles has negatively impacted the project schedule.  
• The project plan (schedule) will be updated to determine impact to the completion date when all project roles have been filled. |
| Shared Infrastructure: Cloud Computing | Dean June       | Bill Wrobleski| • The cloud project team continued to make progress in determining technical infrastructure design and cloud data center placement, including storage and network architecture decisions.  
• An RFP was issued for storage capacity to achieve cloud requirements.  
• Work has also been initiated to define the Operating System Service and Data Base Service. |
| Shared Infrastructure: Storage | Dean June       | Bill Wrobleski| • The storage project team began developing and communicating a revised scope for Storage service delivery that focuses on data storage and backup solutions to support the End User Services (EUS) bundle roll out.  
• Team resource assignments have been initiated to support roles for project management, storage solution design and implementation. |
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<tr>
<td>NextGen: Open Academic Environment: Sakai 3</td>
<td>Sean DeMonner</td>
<td>John Goehsman</td>
<td>- Meetings were held with Indiana University and iSmart in Bloomington and at EDUCAUSE to discuss future direction of the project.  - Out of those discussions a proposal was made to significantly increase the investment levels amongst the participating institutions with the goal of increasing the velocity of the project.  - Terms of the new financial structure are being discussed and finalized now.  - More in-depth analysis of the functionality and infrastructure gaps, preparation for the pilot communications and execution, and most importantly, continuous work on Demo environment is planned.  - Timing of an OAE Production Pilot is still under consideration and will be heavily influenced by our investment mix in the current and future Sakai architectures.</td>
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<tr>
<td>NextGen: Flux Expansion to 10,000 Cores</td>
<td>Lisa Poulson</td>
<td>Andy Palms</td>
<td>- All equipment has been delivered to the MACC.  - Network cables will be installed by 11/11, and the servers will be installed the following week.  - Additional Flux cores will be ‘productionized’ starting 12/1.</td>
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<tr>
<td>NextGen: Performance Optimized Data Center</td>
<td>Dick Boyd</td>
<td>Andy Palms</td>
<td>- Site construction started week of 10/17/2011.  - Execution of HP contract pending receipt of a additional information from HP.</td>
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<tr>
<td>NextGen: Enhanced Cellular Infrastructure</td>
<td>Bob Scapelliti</td>
<td>Andy Palms</td>
<td>- The schedule is progressing as planned.  - Verizon is working in the stadium, and has continued to optimize service there.  - AT&amp;T is not yet on the permanent DAS, but has completed testing of it.  - Sprint’s push-to-talk service is the first to be deployed per hospital staff request.  - Comprehensive engineering design testing will be completed in the entire hospital complex over the next three weeks to inform the next iteration of the engineering design.  - Testing has begun on nineteen outdoor node locations which will augment approximately 25 buildings plus approximately 60% of the hospitals - Projected to be completed by early December.  - The design for Crisler and North Quad is being developed  - Additional antennas were installed, finalizing the interior augmentation of the five buildings that were part of the original technology trial (EECS, CSE, GB Brown, HH Dow, Duderstadt).</td>
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<tr>
<td>Foundational Services: Funding and Chargeback Model</td>
<td>Achim Welter</td>
<td>Ron Fitzgerald</td>
<td>- Project continues to be on track.  - Finished initial version of the Service Layer decision framework.  - Established initial version of the funding and investment framework.  - Started development of initial version of the chargeback framework</td>
<td><img src="true" alt="Green Check" /></td>
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<tr>
<td>Foundational Services: Information Assurance</td>
<td>Don Swain</td>
<td>Paul Howell</td>
<td>- The team initiated work on Analyze/Design phase deliverables (requirements, service definition, solutions blueprint architecture), which are in progress and on schedule.  - Planning and preparation are underway for meetings with selected unit representatives, which will focus on unit security and information collected will be an input into deliverables.</td>
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<tr>
<td>Foundational Services: MCommunity</td>
<td>Ann Tuttle</td>
<td>Darcy Turner</td>
<td>- DART integration with MCommunity development is on target to be completed in November for DART's 2nd comprehensive system test.  - The MCommunity team is currently working with the Active Directory, Collaboration project and NextGen Michigan End User Computing project to gather and write requirements.  - This process is on target to be completed by 12/1/2011.  - The project deliverables continue to be on target; however a delay in hiring resources for the MCommunity production support environment puts the project at risk.</td>
<td><img src="true" alt="Green Check" /></td>
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</table>
### Shared Service Provider Capabilities: Service Management

| Project Title                  | Project Manager | Project Director | Project Status | Project Health
|-------------------------------|-----------------|-----------------|----------------|-----------------|
| Cristine Little               | Mike Loviska    |                 | • Analyze/Design Phase work is progressing.  
- The project is Yellow due to a risk in the scheduling of the sponsor gate review; target date of 11/18. The risk is caused by both the continued Service Catalog work and staff turnover in the Service Center. Work to mitigate the risk is in progress.  
- The Service Catalog is not yet solidified and directly impacts our ability to move out of the Analyze/Design Phase and into the Build/Test Phase and impacts the development of the Configuration Database Management component (CMDB).  
- The Service Center has had significant staff turnover which is also directly impacting our project schedule.  
- Mitigation plans are in place to help limit the impact due to staffing turnover.  
- The project is on track on delivering its scope of "foundational capabilities" with regard to reports, ordering, and dispatch design. | i

### Shared Service Provider Capabilities: IT Cost Management

| Project Title                  | Project Manager | Project Director | Project Status | Project Health
|-------------------------------|-----------------|-----------------|----------------|-----------------|
| David Lahie                   | Barry MacDougall|                 | • Implementation started with three work streams  
- Foundation establishment  
- Wave 1 Infrastructure cost models  
- Wave 2 Application cost models  
- The following implementation activities underway and on schedule  
- Developing a detailed project timeline for implementation  
- Creating a deliverables matrix and related templates to aid projects with the cost management development process  
- Developing detailed service costing schedules  
- Examining resource staffing needs and submitting resource staff requests  
- Developing detailed data definitions for cost modeling  
- Development of data files for foundation build-out  
- Scheduling meetings with service owners and managers  
- The project health is Yellow due to the service catalog work not being complete.  
- The catalog work must be complete before IT costing can begin.  
- Work to mitigate the risk is in progress. | i

### Shared Service Provider Capabilities: Customer Relationship Management

| Project Title                  | Project Manager | Project Director | Project Status | Project Health
|-------------------------------|-----------------|-----------------|----------------|-----------------|
| Phil Ray                      | Tim Kelly       |                 | • The Customer Relationship Management (CRM) work has developed an engagement strategy to guide ITS interactions with campus customers.  
- A documented process for managing shared campus expectations of IT services was developed as part of this work.  
- The Unit Representative group launched and is focused on creating a stronger connection between NextGen Michigan activities and campus units.  
- Work is beginning to define tracking and reporting functions that support customer relationships and customer-driven outcomes. | ✓

### Shared Service Provider Capabilities: Operations and Availability

| Project Title                  | Project Manager | Project Director | Project Status | Project Health
|-------------------------------|-----------------|-----------------|----------------|-----------------|
| Rich Moffat                   | Mike Loviska    |                 | • The Analyze/Design Phase for the consolidated processes is complete, except for funding approval of monitoring tools and the environments for test and production.  
- Meetings are underway with the NextGen Michigan Program Office to discuss options and identify a cost effective solution for monitoring.  
- A gate review is scheduled for 12/2/2011 with the project sponsor.  
- The detailed project plan for the overall project has been completed. | i

### Shared Service Provider Capabilities: Portfolio and Project Management

| Project Title                  | Project Manager | Project Director | Project Status | Project Health
|-------------------------------|-----------------|-----------------|----------------|-----------------|
| Dani Vedagiri                 | Cathy Curley    |                 | • Project plan updates are in progress.  
- Project health is Yellow due to planning delays related to the late acquisition of vendor resources and limited availability of project manager in October.  
- The Planning Phase schedule will be updated the week of 11/7. | i

† About Project Health:

- ✓ Indicates the project is progressing as expected. Significant risks or issues have not been identified or have been successfully mitigated.
- i Indicates an issue occurred, which has not been mitigated, that may impact the project with regard to scope, schedule, quality, resources, cost, or benefit.